

Dear Ormond Lakes Resident,

Castle Management is extremely pleased to have been selected as your new association management company, beginning on May 1st, 2021. As your new management team, we are committed to exceeding your expectations and providing Royal Service that Castle is known for.

We want to take a moment to reach out to provide helpful information and contacts for Castle Management that will take effect Saturday, May 1st, 2021. Please see below and reach out should you have any questions.

Resident Services Phone Number: 800-337-5850. Resident Services is here to assist our residents with questions about their community, assisting with payments in case of emergencies on the property, and many other aspects.

Resident Services Email: Residentservices@Castlegroup.com

Ormond Lakes Office Phone Number: 386-677-2667. The office is open Monday-Friday from 9 a.m. to 3:30 p.m. In case of an emergency, please call 911 should the emergency need immediate attention from Medical and or Fire/Police. During our after-hours, please call Resident Services.

Ormond Lakes Property Manager Email: [Msnively@Castlegroup.com](mailto:Msively@Castlegroup.com)

Ormond Lakes Administrative Assistant Email: JMurray@Castlegroup.com

Thank you, and Please Let us know how we may assist you.